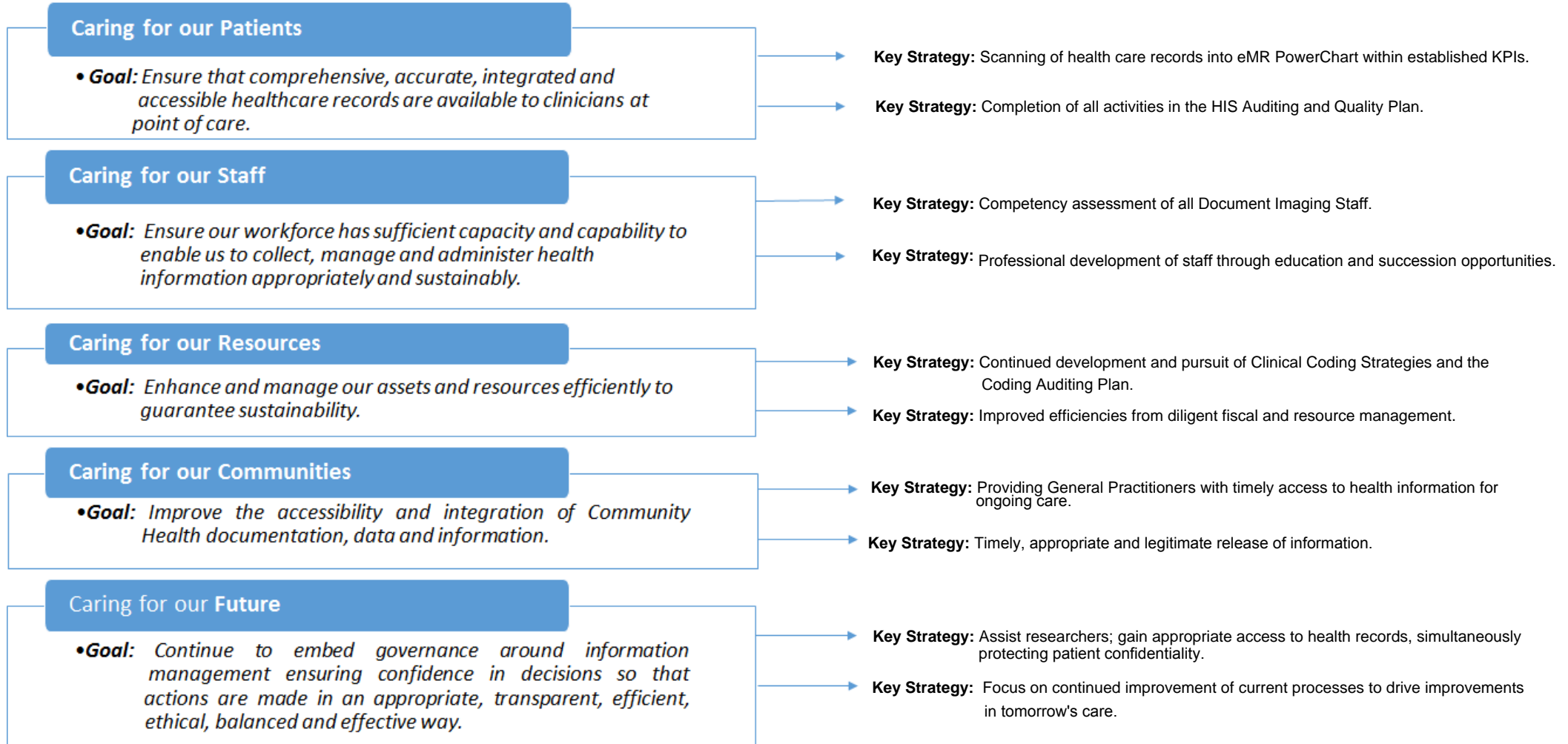


# CCLHD HEALTH INFORMATION SERVICES (HIS) STRATEGIC PLAN SNAPSHOT (2018 - 2021)

*VISION: Improving health outcomes through the provision of reliable quality information.*



*HIS will continue to support the District through the provision of quality health records, timely quality clinical coding and a valid response to the release of information.*

Collaboration	Openness	Respect	Empowerment
Acknowledging every person working in CCLHD plays a valuable role that contributes to achieving the best possible outcomes.	HIS Services are transparent and open, sharing information and knowledge to improve performance.	Everyone is able to contribute their opinion and their views will be heard, valued and respected.	Everyone can make choices and influence outcomes with system and processes enabling participation.