

# Going home via the Transit Lounge



Information for patients

Wyong Hospital

## Welcome

Your estimated date of discharge is

*You are receiving this information because when you are ready to go home from hospital you will be transferred to the Transit Lounge before leaving.*

## What is the Transit Lounge?

The Transit Lounge is an area where you can wait comfortably to be picked up by family, friends or Patient Transport. While you are in the Transit Lounge the health care team will get everything ready for you to go home.

## Why is the Transit Lounge important?

When you are ready to leave hospital, moving you to a comfortable bed or chair in the Transit Lounge allows the hospital staff to get your ward bed ready for the next patient.

## What's in the Transit Lounge?

The Transit Lounge has:

- A kitchenette with tea, coffee, sandwiches and juice (special dietary needs can be met).
- Beds or chairs, depending on your need.
- A phone to contact your family (if you need one).
- Free short-term parking for easy pick-up outside the Transit Lounge.
- Wheelchair access to the vehicle pick-up area.

## Who can use the Transit Lounge?

The Transit Lounge can be used by patients who are:

- Being discharged from hospital to go home.
- Being transferred to another hospital/facility.
- Waiting for transport to a registered facility (such as a residential aged care facility).

## Can my family and friends wait with me?

Yes. Family and friends are welcome in the Transit Lounge. Please note this is subject to COVID restrictions in place at the time, and available space in the Transit Lounge.



## Who is notified when I go to the Transit Lounge?

The ward staff will make sure your family and/or other transport services know you are ready for discharge and you can be picked up from the Transit Lounge.

If you have arranged for someone to pick you up, ask them to call the Transit Lounge on **4394 1384** to confirm a pick up time. Generally, they will be asked to pick you up **before 10am** on the day of your discharge.

## Contact details

 **4394 1384**

 [www.cclhd.health.nsw.gov.au](http://www.cclhd.health.nsw.gov.au)

## Location

The Wyong Hospital Transit Lounge is located in Block B, Level 3.

Free short-term parking is available outside the Transit Lounge entry.

